

# Terms and Conditions

CreActivity · Chloe Tiryaki, ACC

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By accessing or using this website ([creactivity.ca](https://creactivity.ca)), the Creativity Conditions Inventory (CCI), or any services offered by CreActivity, you agree to the following terms. Please read them carefully before proceeding.

## 1. About CreActivity

CreActivity is a creativity coaching and education practice founded by Chloe Tiryaki, ACC, MEd candidate. Services include individual coaching, group programs, facilitation, consulting, and digital tools including the Creativity Conditions Inventory (CCI). CreActivity operates from Toronto, Ontario, Canada.

## 2. Services and Scope

CreActivity offers the following services:

- One-on-one creativity coaching
- Group coaching programs and workshops
- Facilitation and consulting for organizations
- Digital tools including the CCI assessment
- Educational resources and course materials

Coaching is a collaborative, forward-focused partnership. It is not therapy, counselling, or mental health treatment. If you are experiencing a mental health concern, please seek support from a qualified healthcare professional. CreActivity does not diagnose, treat, or provide clinical services of any kind.

## 3. Membership and Access

Access to certain areas of this website, including the CCI, is available to registered members only. By creating an account, you agree to provide accurate information and to keep your login credentials confidential. Membership access is personal and non-transferable. You may not share your account or grant access to others.

## **4. Intellectual Property**

All content on this website — including but not limited to the Creativity Conditions Inventory (CCI), the Creativity Conditions Map (CCM), the 16 creative orientations framework, written materials, course content, workshop designs, graphics, and brand assets — is the original intellectual property of Chloe Tiriyaki.

You may not reproduce, distribute, share, resell, adapt, or use any CreActivity content for commercial purposes without explicit written permission. This includes sharing assessment results, frameworks, or course materials outside of your personal use. Unauthorized use constitutes infringement and may result in legal action.

## **5. CCI Assessment — Beta Notice**

The Creativity Conditions Inventory is currently in active development (Beta). It is offered for personal exploration and is part of an ongoing study into the conditions that shape creativity. Results are intended as a starting point for reflection and coaching — not as a clinical, psychometric, or diagnostic instrument. CreActivity makes no guarantee of specific outcomes from using the CCI.

## **6. Payments and Pricing**

All prices are listed in Canadian dollars (CAD) unless otherwise stated. Payments are processed securely through our website. By completing a purchase, you agree to pay the amount displayed at checkout. Promotional prices are time-limited and subject to change without notice.

For coaching packages, payment is due in advance of sessions unless an alternative arrangement has been clearly confirmed in writing by all parties.

## **7. Cancellation and Refund Policy**

Individual coaching sessions may be rescheduled or cancelled with a minimum of 48 hours' notice. Cancellations made with less than 48 hours' notice, or missed sessions without notice, forfeit that session.

For group programs and courses: requests for refunds made within 7 days of purchase and before the program begins will be considered on a case-by-case basis. Once a program has commenced, refunds are not available. Digital product purchases are non-refundable.

In the event of an unforeseen circumstance on CreActivity's part that requires cancellation, affected clients will be offered an alternative date or a full refund.

## **8. Privacy and Personal Data**

CreActivity is committed to protecting your privacy in accordance with the Personal Information Protection and Electronic Documents Act (PIPEDA) and applicable Canadian privacy legislation.

Information you provide when registering — including your name and email — is collected for the purpose of delivering services and communicating with you. Your data is not sold to third parties. It may be used to send program updates or newsletters, from which you may unsubscribe at any time.

The CCI assessment does not store your responses or results. No assessment data is retained by the tool. If you choose to share your results with Chloe Tiryaki in the context of a coaching relationship, any use of that information will be governed by your coaching agreement.

Where applicable, anonymized and aggregate insights from coaching engagements may inform Chloe Tiryaki's MEd research at Simon Fraser University. No personally identifiable information will be shared in any academic output.

## **9. Confidentiality**

Everything shared within a coaching relationship — including personal circumstances, goals, challenges, and session content — is held in strict confidence by Chloe Tiryaki. Confidential information will not be disclosed to any third party without your explicit consent, except where required by law, or where there is a reasonable concern for the safety of you or another person. This commitment to confidentiality is consistent with the ethical standards of the International Coaching Federation (ICF).

## **10. Taxes**

All prices are listed in Canadian dollars (CAD) and are exclusive of applicable taxes. Harmonized Sales Tax (HST) or other applicable Canadian taxes will be added at checkout where required by law. It is your responsibility to determine and fulfill any additional tax obligations in your jurisdiction.

## **11. Force Majeure**

CreActivity will not be held liable for any failure or delay in delivering services due to circumstances beyond reasonable control, including but not limited to illness, technical failure, natural disaster, or other unforeseen events. In such cases, affected clients will be offered a rescheduled session or, where rescheduling is not possible, a full refund for the affected service.

## **12. Disclaimer of Warranties**

All services, tools, and content provided by CreActivity – including the CCI assessment – are offered in good faith and with professional care, but are provided as-is without warranties of any kind, express or implied. CreActivity does not guarantee specific results from coaching, facilitation, or use of the CCI. Assessment results are offered as an invitation to reflection, not as a definitive or clinical determination of any kind. Your use of these services and tools is at your own discretion and risk.

## **13. Severability**

If any provision of these terms is found to be invalid, unlawful, or unenforceable under applicable law, that provision will be modified to the minimum extent necessary to make it enforceable, or removed if modification is not possible. The remaining provisions will continue in full force and effect.

## **14. Limitation of Liability**

To the fullest extent permitted by applicable law, CreActivity and Chloe Tiryaki are not liable for any indirect, incidental, or consequential damages arising from your use of this website, the CCI, or any services offered. All services are provided in good faith and with professional care, but outcomes cannot be guaranteed.

## **15. Governing Law**

These terms are governed by the laws of the Province of Ontario and the federal laws of Canada applicable therein. Any disputes will be subject to the exclusive jurisdiction of the courts of Ontario.

## **16. Changes to These Terms**

CreActivity reserves the right to update these terms at any time. Continued use of the website or services following any update constitutes acceptance of the revised terms. The date at the top of this page reflects the most recent revision.

## **17. Contact**

For questions about these terms or your use of CreActivity services, please reach out:

**Chloe Tiryaki, ACC** · CreActivity

[chloe@creactivity.ca](mailto:chloe@creactivity.ca)

[creactivity.ca](http://creactivity.ca)

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*Play · Reflect · Grow · Repeat*